

Office of Performance Budgeting and Strategic Planning

E-GOVERNMENT

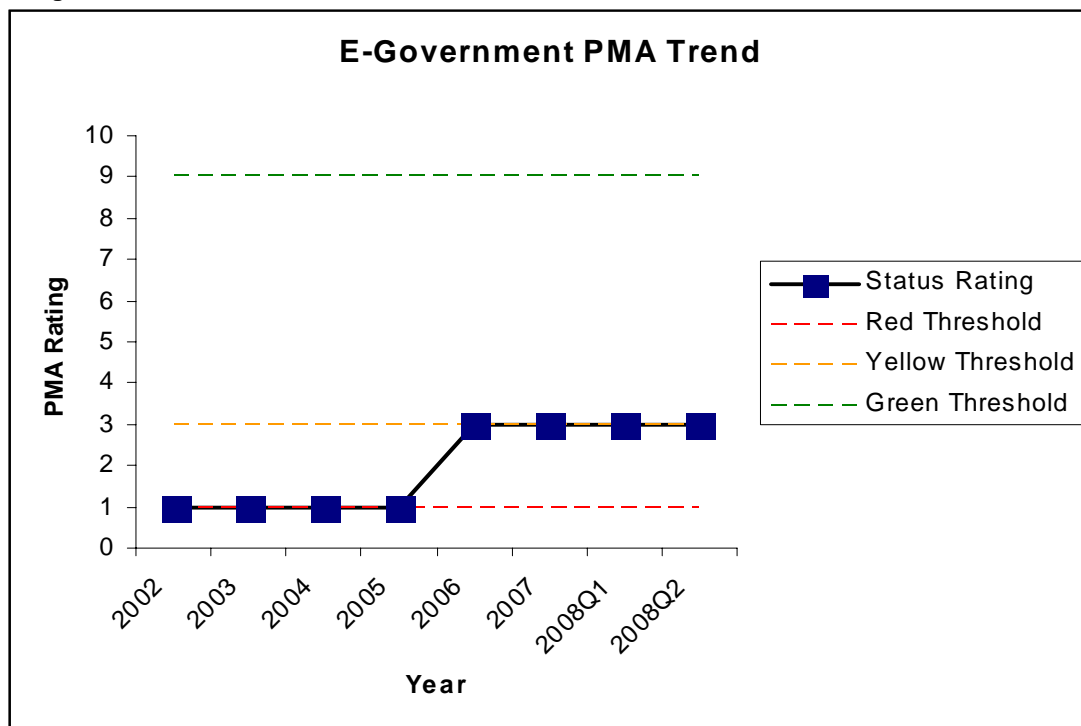
Expanding E-Government is the President's goal of utilizing technology to improve how the Federal Government serves citizens, businesses, and other government agencies. This document provides an overview of Treasury's E-government program, the Presidential E-Government Initiatives, and lines of business that the Treasury Department supports.

The Treasury Department is involved in 21 of the 24 E-Government and Lines of Business initiatives. The Department continues to work on improving government efficiency and effectiveness through back office consolidations, streamlining processes, and reducing the number of duplicative systems. Improvements in security, privacy, and execution of Presidential Directives such as the Homeland Security Presidential Directive (HSPD-12) and the Trusted Internet Connection (TIC) are a top priority at Treasury for safe guarding citizens' information. The implementation of the E-government Initiatives highlight the Treasury Department's commitment to maintain the goal of improving service to citizens and providing benefit to its customers.

President Management Agenda (PMA) Scorecard.

The Office of Management and Budget scores all agencies' for both progress and status on a quarterly basis. Since the launch of E-government Initiatives, the Treasury Department is consistently making progress toward achieving a "Green" status, as indicated below.

Progress to date



(This chart shows the status rating for the E-Government initiative of PMA from 2002 through the present. For the years 2002 and 2005, the rating was at the red threshold and increased to the yellow threshold from 2004 through the present.)

There are 5 focus areas for the 24 Presidential Initiatives. The goal of expanding electronic government encourages developing methods that improve how the government provides services internally and to citizens, businesses, and state and local governments. The Treasury Department E-Government Implementation Plan

covers the following focus areas, Click on the focus areas below to read about the benefits that resulted from Treasury participation:

- [Government to Citizen](#) – The Government to Citizen Initiatives provide one-stop, on-line access to information and services for citizens. Each of them has delivered significant results in the past two years and is committed to providing greater benefits in the future.
- [Government to Business](#) - The Government to Business Initiatives are committed to helping businesses interact efficiently and effectively with the Federal government. These Initiatives help reduce the burden on businesses, provide one-stop access to information, and enable digital communication using the language of E-Business (XML).
- [Government to Government](#) - The goal of this portfolio is to forge new partnerships among levels of government. These partnerships facilitate collaboration between levels of government, and empower state and local governments to deliver citizen services more effectively.
- [Internal Efficiency & Effectiveness](#) - The intent of this focus area is to apply industry best practices to government, increasing cross-agency partnerships, empowering citizen focus and prudent utilization of resources, and encouraging the reductions in stovepipe systems.
- [E-Authentication](#) - Hundreds of Federal services are available to Americans electronically, but many require some form of identity verification before an agency-to-citizen or agency-to business transaction can take place. E-authentication enables these transactions to take place.

In order to meet the Office of Management and Budget's **Standards for Success**, the Treasury Department is initiating several actions during fiscal year 2008.

- The Treasury Department's leadership continues to address areas for improvement, such as improving its Federal Information Security Management Act performance, strengthening the use of Earned Value Management in capital planning processes, effectively managing IT investments, and protecting personal information and privacy
- Treasury will enhance strengths and address weaknesses as reflected in the Enterprise Architecture Assessment.
- The effective application of Earned Value Management techniques will be assessed, and investment risk and mitigation strategies will be evaluated.

Government to Citizen

IRS Free File The Internal Revenue Service's (IRS) Free File program allows eligible taxpayers to prepare and electronically file their tax returns over the Internet using commercial software for free. This free filing service is available at www.irs.gov and is made possible through a partnership between the government and the Free File Alliance, a coalition of tax preparation software manufacturers. For the 2005 tax year, the IRS reached out to 70 percent of the tax filing public and received 3.97 million e-filed tax returns through Free File services representing a cost-savings to the government of approximately \$9.9 million. Since inception in 2003, IRS Free File has realized cost savings of \$38 million.

Gov Benefits.gov GovBenefits.gov supports the Department of the Treasury's mission by increasing public awareness of valuable tax benefit programs that allow businesses and individuals to grow and prosper without being limited by unnecessary or obsolete rules and regulations. For the year ending September 2006, over 93,000 citizens viewed the Treasury Department's benefit program pages which generated over 9,800 referrals to its program pages.

Government to Business

Business Gateway Business Gateway is a convenient portal for businesses to access a wide range of applicable forms online. Business Gateway reduces costs associated with forms printing, duplication, and distribution through the www.business.gov website and benefits the Department of the Treasury by supporting the desire to help businesses succeed. Business Gateway supports the Alcohol and Tobacco Tax and Trade Bureau (TTB) by providing citizens greater access to compliance tools and documents including 59 links to guidance resources/forms. Business Gateway also benefits the IRS by providing links to 674 tax guidance resources/forms/tools and provides a centralized location for sharing changes in tax regulations or in the tax code and providing a forum to solicit feedback on such issues.

E-Rulemaking The Department of the Treasury is scheduled to migrate all of its rulemaking processes to the Federal Docket Management System (FDMS), E-Rulemaking's government-wide solution by the end of the second quarter of Fiscal Year (FY) 2007. The Treasury Department currently uses a manual process to publish approximately 200 proposed federal regulations on an annual basis. This initiative will enable the Treasury Department to streamline and automate the rulemaking process, improve citizen participation in the comment phases, and enhance information management processes within the Department of the Treasury.

Government to Government

Grants.gov Grants.gov benefits the Department of the Treasury by providing a single location for citizens to find and apply for Treasury Department grant opportunities. The Department of the Treasury uses government-wide forms in 100 percent of its grant application packages. The Treasury Department has three grant-making programs: IRS Low Income Taxpayer Clinic, IRS Tax Counseling for the Elderly, and Community Development Financial Institutions (CDFI) Fund. The Department of the Treasury is meeting its targeted goals regarding posting of grant opportunities and applications on the Grants.gov portal. The Treasury Department has posted five funding opportunities and five application packages on Grants.gov. The Department of the Treasury received 293 electronic applications and expects to report a total cost avoidance of \$95,000 in FY 2007.

Internal Efficiency and Effectiveness

Recruitment One-Stop

The USAJOBS.GOV web-portal allows the Treasury Department to announce position openings and attract qualified candidates from a larger and diversified pool. This expedites the Department

of the Treasury's ability to fill positions, reduces paper applications, and shortens processing time, thus improving access to top candidates and the efficiency of the hiring process. The Treasury Department also leverages the USAJOBS resume function by uploading into its automated system, CareerConnector.

E-Payroll As a participant in the E-Payroll initiative, the Department of the Treasury leverages economies of scale through the use of the National Finance Center (NFC). E-Payroll creates standardized services and provides full payroll services to the Treasury Department.

E-Travel The Department of the Treasury will complete full migration of all of its travel services to GovTrip, one of the designated E-Travel Service (ETS) providers in July 2008. Eleven of 14 Treasury Department bureaus have fully deployed GovTrip and are realizing the following benefits. Through a combination of advantageous Travel Management Center (TMC) pricing and a substantially higher degree of On-Line Booking Engine (OBE) usage (80 percent) The Department of the Treasury decommissioned costly stovepipe legacy systems further supporting the Presidential Management Agenda (PMA) goals and objectives.

Enterprise Human Resources Integration Enterprise Human Resources Integration provides a standard Department-wide approach to gathering, maintaining, and analyzing personnel data across its 11 bureaus. Data warehouse and data-mining tools assist with forecast projections for strategic hiring, trend analysis, and succession planning.

E-Training The Department of the Treasury currently has five separate Learning Management Systems (LMS) servicing over 110,000 employees and completed consolidation of these disparate LMSs to one system in the third quarter of Fiscal Year 2007. This consolidation eliminated redundant software and hardware, resulting in decreased maintenance costs. The Treasury Department will leverage its buying power to lower the cost of future upgrades and enhancements. Adopting the LMS solution positions the Department of the Treasury to electronically collect, maintain, and report training information and monitor professional development Department-wide.

Integrated Acquisition Environment Through adoption of Integrated Acquisition Environment (IAE) tools and services, the Department of the Treasury is improving its ability to make informed and efficient purchasing decisions and automate manual processes. IAE will provide a common data warehouse to facilitate trend analysis and provide acquisition information across the Treasury Department. IAE has allowed the Department of the Treasury to automate manual and paper-based processes as well as retire legacy systems.

Lines of Business

Case Management The Case Management (CM) Line of Business (LoB) is defined as activities associated with the collection, qualification, analysis, and use of information for law enforcement purposes to prevent acts of terrorism or to defend the government (including its officers and agents) against legal challenges. CM LoB helped Treasury move their case management programs forward. The Treasury Department will use the Department of Justice's business case to build the case for its own Enterprise Content Management (ECM) consolidation efforts. CM LoB shares best practices/lessons learned with the Department of the Treasury. The Department has no dedicated funding for this initiative in 2008.

Human Resources Management The Department of the Treasury operates HR Connect, an approved HR LoB service provider. This initiative allows the Treasury Department to spread the cost of managing HR systems and processes across a larger customer base, reducing agency costs to operate these systems and processes.

Financial Management The Treasury Department's Bureau of Public Debt is one of four Financial Management (FM) LoB shared service providers. The Department of the Treasury

hosts financial systems and business operations for over 30 government organizations, including most Treasury Department bureaus and 15 non-Treasury Department related organizations. The increased customer base reduces duplicative financial management systems within the Department of the Treasury and lowers overall operation and maintenance costs. The Treasury Department leverages its IT and financial processing expertise to realize cost savings and avoidance through the standardization of business processes and a common business language at the agency and bureau levels.

Grants Management By relying on shared service centers for the processing of grants, the Department of the Treasury will benefit from improved delivery of services to grant recipients, improved decision-making and decreased costs associated with building and maintaining grants management IT systems. IRS, one of two grant making entities within the Treasury Department, will continue to rely on the Department of Health and Human Services (HHS) for grants processing. CDFI, the second grant making entity within the Treasury Department, has signed an Interagency Agreement (IAA) to migrate its grants processing functions to HHS and expects to report cost savings/avoidance as these functions migrate.

Budget Formulation and Execution The Budget Formulation and Execution (BFE) LoB is a cross-agency effort to find common solutions that produce efficiencies in budget formulation and execution activities across the federal government. In working toward this goal, the BFE LoB developed seven technology-based capabilities solutions. One of these solutions includes "Agency Budgeting Tools," which is intended to make software applications already developed by some agencies available to the overall federal budget community. The Department of the Treasury volunteered to head this effort by working to make the Budget Formulation and Execution Manager (BFEM) available to any agency who wishes to use the tool. Using funds provided by the BFE LoB, the Treasury Department is standing up a BFEM service that other agencies may subscribe to and is also creating a compact disk and developing system administrator guides that will allow agencies to install the software on their own systems. Aside from benefiting the overall federal government by eliminating costs agencies must incur for independent development efforts, this effort has a direct benefit for the Treasury Department since it spreads the cost of future BFEM development work. By creating a pool of funds contributed to by a wide range of agencies, the Treasury Department no longer has to fund BFEM development itself and can share those costs with other agencies.

Geospatial The Department of the Treasury uses geospatial data to assist enforcement efforts and financial forecasting. The Geospatial LoB identifies opportunities for optimizing and consolidating federal geospatial-related investments to reduce the cost of government and improve services to citizens. The LoB also facilitates a more coordinated approach to producing, maintaining, and using geospatial data, and will ensure sustainable participation from federal partners to establish a collaborative model for geospatial-related activities and investments.

Information Technology Infrastructure The Information Technology Infrastructure LoB will complement and greatly advance the Treasury Department's ongoing efforts to consolidate and optimize its IT infrastructure assets at the enterprise level. In FY 2008, the Department of the Treasury expects to make great strides in establishing solid baselines and targets with standard and defensible metrics, identifying optimization opportunities, and implementing plans.

Cross-Cutting

E-Authentication The E-Authentication initiative allows the Department of the Treasury and its bureaus to use identity credentials issued and managed by organizations internal and external to the federal government, thereby relieving the Treasury Department of the cost of providing its own identity management solutions.